



Quick Reference Guide

www.GoPennyMac.com

| PRICING | | | |
|--|----------------------------|--|--|
| PennyMac updates rate sheets daily, typically by 7:00 a.m. Pacific Time (PT). To receive rate sheet notification emails, select the 'Ratesheet View Only' role in the Correspondent Portal. | | | |
| Live Pricing: Bulk & Direct Trade Only | 866.595.8123 | AgencyTrading@pnmac.com | Email/Phone Hours: 5:30 am PT - 2:00 pm PT |
| All other mandatory delivery questions | 800.736.6938 (800.PENNY38) | CorrespondentMandatory@pnmac.com | Email/Phone Hours: 7:00 am PT - 5:15 pm PT |
| All best effort questions | | CorrespondentBest@pnmac.com | Website Hours: 7:00 am PT - 6:00 pm PT |

| UNDERWRITING, FULFILLMENT, POST CLOSING & CLIENT ADMINISTRATION | | | IDs |
|---|--------------------------------------|--|---|
| Underwriting Help | Agency UW scenarios/questions | UnderwritingHelp@pnmac.com | MERS ID Number - All Loans: PennyMac Corp. #1009313 |
| Underwriting Help - Jumbo Product | Jumbo UW scenarios/questions | JumboHelp@pnmac.com | |
| Pend Processing | Pend status | CorrespondentPendProcessing@pnmac.com | FHA Lender ID Number: 28095 |
| Purchasing | Purchase advice questions | CorrespondentPurchase@pnmac.com | |
| Post Closing | Post funding adjustments | CorrespondentPostClosing@pnmac.com | PennyMac Purchasing Entity Type (HMDA): Independent Mortgage Company |
| Client Administration | Client approval, certification, etc. | ClientMonitoring@pnmac.com | |

| STANDARD FEES | | FHA 203k & HOMESTYLE FEES (in addition to Standard Fees) | | |
|-----------------------------------|--------|--|--|----------------|
| Fee Type | Fee \$ | Fee Type | Fee \$ | Draw Fee |
| Transfer Fee | \$295 | Investor Services | \$100 per loan | \$50 per draw |
| Conventional, FHA, VA, USDA | | | | |
| Transfer Fee | \$325 | Administrative Services (203K only) | Greater of \$300 or 1.45% of rehabilitation escrow amount | \$100 per draw |
| Jumbo | | | | |
| Tax Service | \$75 | Administrative Services Plus | | N/A |
| Life of Loan Flood Conversion Fee | \$5 | | | |

| GENERAL | | | |
|---|--|---|---|
| GOODBYE LETTER | PRIVATE MORTGAGE INSURANCE | FINAL DOCS | VENDOR NOTIFICATIONS TAXING AUTHORITIES |
| PennyMac Loan Services, LLC P.O. Box 30597 Los Angeles, CA 90030-0597 | PennyMac Loan Services, LLC 6101 Condor Drive Moorpark, CA 93021 | Deutsche Bank National Trust Company ATTN: Team PennyMac/Correspondent Final Documents 1761 E. Saint Andrew Place Santa Ana, CA 92705 | PennyMac Loan Services, LLC Its successors and/or assigns as their interest may appear. 3001 Hackberry Road Irving, TX 75063-0156 |

| HAZARD AND FLOOD INSURANCE MORTGAGEE CLAUSE | INVOICE PAYMENTS - MAIL | CORPORATE OFFICE | INVOICE PAYMENTS - WIRE INSTRUCTIONS |
|--|---|--|--|
| PennyMac Loan Services, LLC Its Successors And /Or Assigns P.O. Box 6618 Springfield, OH 45501-6618 | PennyMac Corp. P.O. Box 669 Moorpark, CA 93020-0669 | PennyMac Corp. 3043 Townsgate Road, Suite 300 Westlake Village, CA 91361 866.695.4122 | City National Bank ABA#: 122016066 Acct#: 555103662 555 S. Flower St Los Angeles, CA 90071 |

| BORROWER/PAYMENT INFORMATION | | | CLIENT ADMINISTRATION |
|--|---|--|---|
| PAYMENT REMITTANCE | CORRESPONDENCE | CUSTOMER SERVICE | APPROVALS, CERTIFICATIONS & ORGANIZATION CHANGES |
| Borrower Payments, Curtailments, Escrow Funds, etc... | | Requests for loan payoff statements | clientmonitoring@pnmac.com |
| PennyMac Loan Services, LLC P.O. Box 30597 Los Angeles, CA 90030-0597 <i>Overnight Address:</i> Attn: Lockbox Operations POB 30597 20500 Belshaw Ave. Carson, CA 90746 | PennyMac Loan Services, LLC. P.O. Box 514387 Los Angeles, CA 90051-4387 | Phone: 800.777.4001 Mon to Fri: 7:00 a.m. - 6:00 p.m. PT Saturday: 7:00 a.m. - 11:00 a.m. PT | PennyMac Corp. ☐ Attn: Client Approval Department 112 Lakeview Canyon Rd., Ste. #130 Thousand Oaks, CA 91362 |

| COLLATERAL | | LOAN FILE AND NOTE DELIVERY INSTRUCTIONS | |
|--|--|--|---|
| PRE-PURCHASE ALLONGE | ORIGINAL NOTE & LOAN MODIFICATION | Interest Credits at Closing | PennyMac will allow interest credits at closing through the seventh calendar day of the month in which the mortgage loan is closed. |
| Deutsche Bank National Trust Company Attn: Team PennyMac/Funding 1761 E. Saint Andrew Place Santa Ana, CA 92705 | Deutsche Bank National Trust Company Attn: Team PennyMac/Correspondent 1761 E. Saint Andrew Place Santa Ana, CA 92705 | Note Endorsement | The original of the Note must bear the following endorsement: PAY TO THE ORDER OF PENNYMAC CORP. WITHOUT RECOURSE |